

Unit 10

Lesson 4

Session 4

Explain deal with Problems Write Review of Restaurant





Lecture
Time



▶ VOX POPS VIDEO 10

A question of taste

Use -ing to describe National Dish

Noun, suj, obj, like, dislike

What's a supertaster, good, bad? Good for health?
Smoking is less common is supertasters
superstrating brings some health benefits



History of Preserving Food

Canned Dreams

Use Passive to talk about Food

Soldiers used the first cans.
The first cans were used by soldiers.

Unit 10 Food

Vocab skill development

**Words in More than 1 meaning
Reference words in texts**



Speaking Writing

**Explain, deal with Problems
Write Review of Restaurant**



Koreatown

it's often served **with**..

it's often served **as**..

it's made with..

It has ___ in it

it's a kind, sort of..

describing food

You can eat it

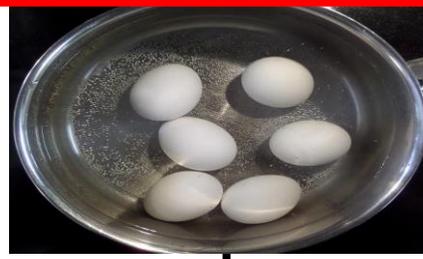
Food 2

Flavour
how food and drink tastes

texture and taste

mild





cooking methods

Food 1

food containers



Discuss questions

1. Where's your **favourite** place to go out to eat?

2. **How often** do you go and **who** do you usually go with?

3. What things can **go wrong** when you go to a restaurant ?

Listen to 5 conversations in which people have a problem in a restaurant.

Who is **at fault** ? the **restaurant** or **customer** ?

Take note of problem being discussed

1.



3.



4.



2.



5.



1 min Meditation



Listen again, complete phrases from conversation

10.6

10.7

1.



1. _____ you _____ bring me a cloth?
2. Don't worry. It's not _____.

2.



3. There _____ be a mistake...
4. You've _____ for 2 coffees...
5. I'm _____ sorry.

3.



6. I _____ apologize.

4.



7. Would _____ waiting ...?
8. _____ about it.

5.



9. I'm _____ I can't eat this...
10. I'd _____ something else, please.

Explaining – Dealing with problems

There seems to be a mistake...
You've charged us for..., but...
I'm afraid ...

Introducing-explaining problems

I do apologize.
I'm terribly sorry.

Making an apology

Would you mind ...?
Could you possibly ...?
I'd like to ..., please.

Making a request

Don't worry about it.
It's not your fault.

Responding to an apology



Break time



Role-Play Time

Role Play - Look at **situations below. Take turns to be **customer** and **waiter** to describe problem and make a request. Use phrases.**

1. The menu is in a language you don't understand.

2. There is a large, noisy group of people at the table next to you.

3. Your food order is taking a long time to arrive.

4. Your knife has fallen on the floor.

5. Th waiter had brought you sth do didn't order.

6. There is a mistake in the bill.



Match the **words** to **sentences** 1-5

Location

Atmosphere

Food

Service

Value for money

- 1. There's a wide range of dishes.**
- 2. It's quiet and relaxed.**
- 3. The prices are pretty reasonable.**
- 4. It's a long way from the city centre.**
- 5. The staff are sometimes rude.**

Which of these things are **most important for you when you choose a restaurant? why?**

Using **apostrophe**

with:

He is – He's
the location is – the location's

1. **Contractions** (short forms) of some auxiliary verbs.

Student's book

3. **Singular nouns** to show possession.

Were not – weren't

2. **Contraction of NOT**

Students' book

4. **Plural nouns** to show possession

Tomek hasn't checked his use of apostrophe in his review. Some are missing and some are used wrongly. Find 7 mistakes, correct them.



Tomek



I went to the Thai Kitchen last week with a group of friend's. Finding the restaurant isnt difficult. Its the place with the long queue outside! But don't worry – you wont need to wait very long and the foods worth the wait. I had the chefs special dish of the day, which was beef and mango salad. I also tried my friends dishes. They were all delicious too. The restaurant gets noisy sometimes, but if you avoid going at peak time, then you'll find the place nice and quiet.

**Explain deal with Problems
Write Review of Restaurant**

من تا اینجا، این مهارت رو کسب کردم که ...



It's Music Time

